

Coming Soon- Multi-Factor Authentication for Mortgage Cadence Platform

To protect Virginia Housing's assets even better, Mortgage Cadence Platform will be enforcing Multi-Factor Authentication (MFA) for all Mortgage Cadence users when attempting to log into the Mortgage Cadence Platform product. Please read the information below in preparation for this rollout.

What is Multi-Factor Authentication (MFA)?

- MFA is a method of authentication where the user is asked to provide two independent credentials to verify the user's identity. For example, when a user authenticates with their password, they will also be required to provide the six-digit code that is sent to their email address.

Why is MFA required?

- MFA is an effective way to enhance security. Traditional usernames and passwords can be stolen, and they've become increasingly more vulnerable to malicious activities.
- MFA creates an additional layer of security to help increase the level of confidence that the user requesting access is who they claim to be.
- Reports show that applications and identities are the initial targets in 86% of breaches, so it has become a necessity to protect them using a second layer of security.

Who is impacted?

- MFA is prompted for *all* users who are trying to access Mortgage Cadence Platform

What do I need to do?

- When MFA is rolled out for you, you will be prompted with an option to receive a code sent via email to log into Mortgage Cadence. Simply follow the attached guide for [Logging into MCP and Recovering Your Credentials](#).

Questions or Concerns? Click to email Homeownership Support below:

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